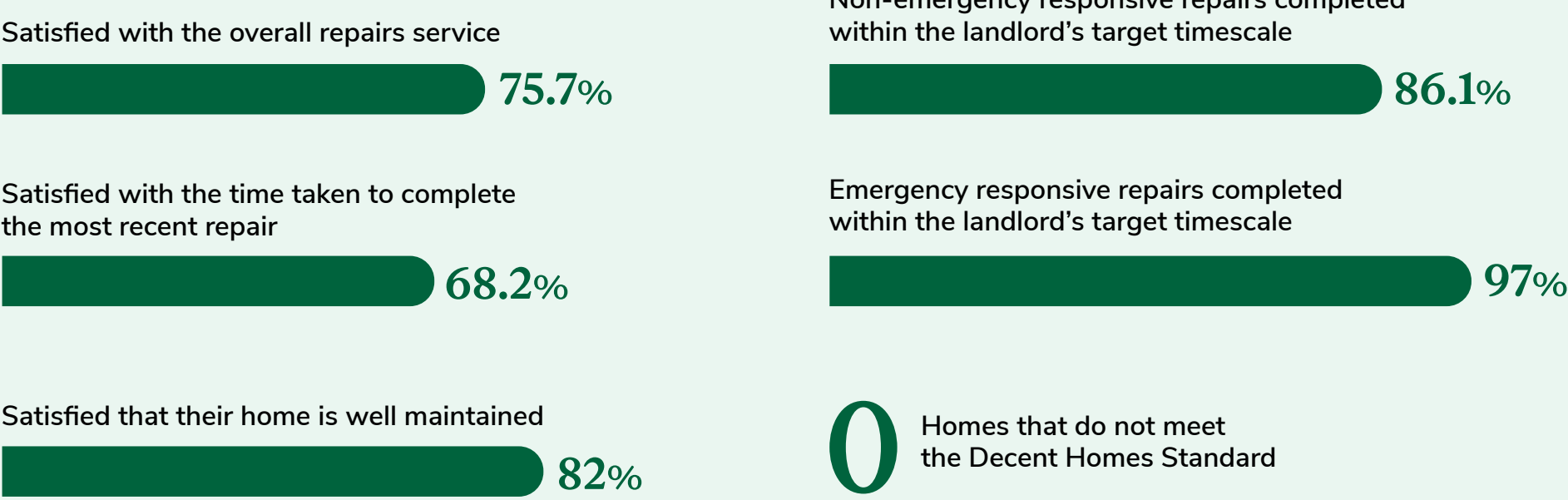


Overall TSM result 2024/25

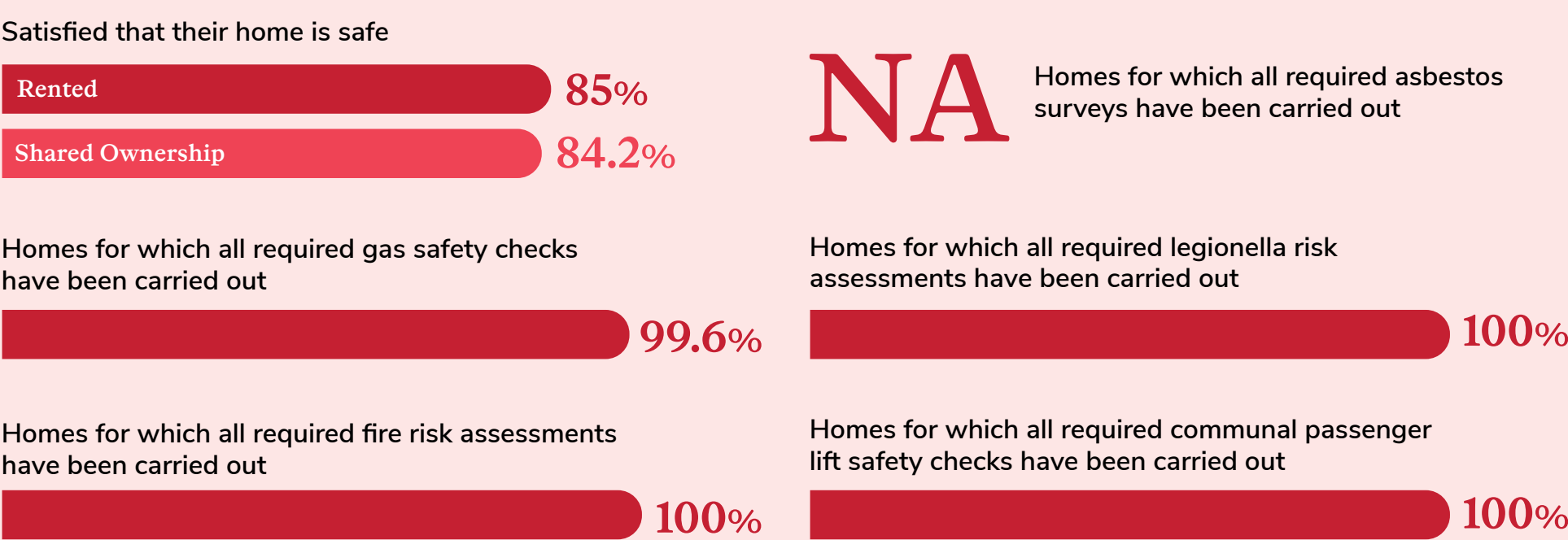
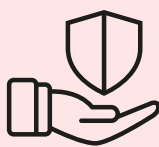
Overall satisfaction



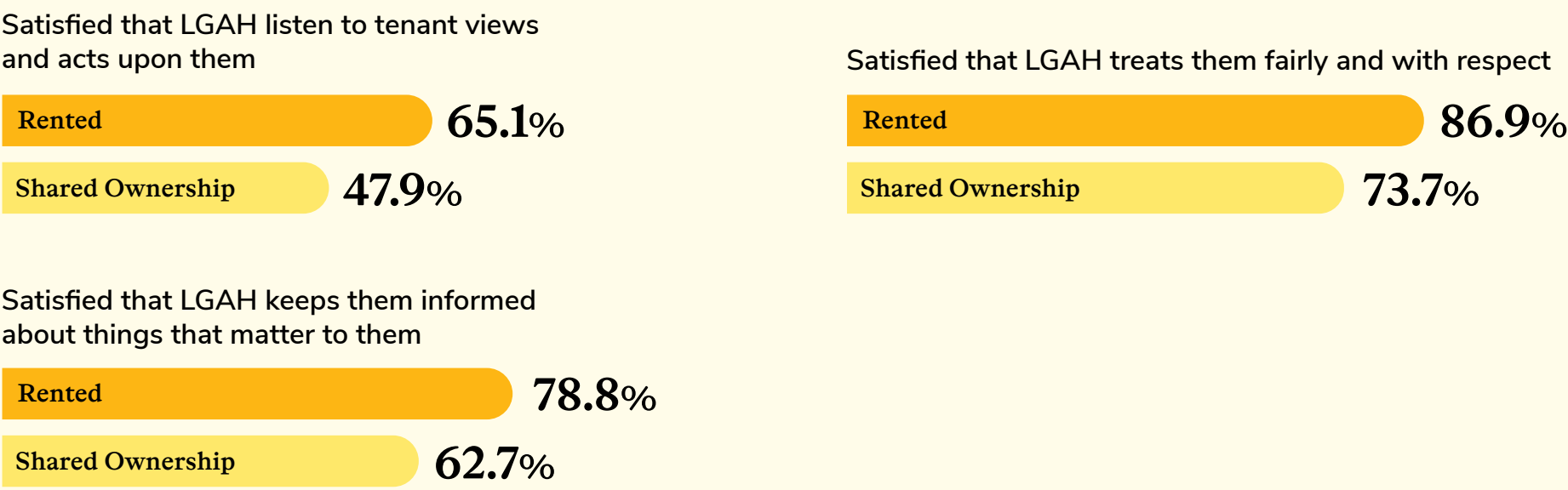
Keeping properties in good repair



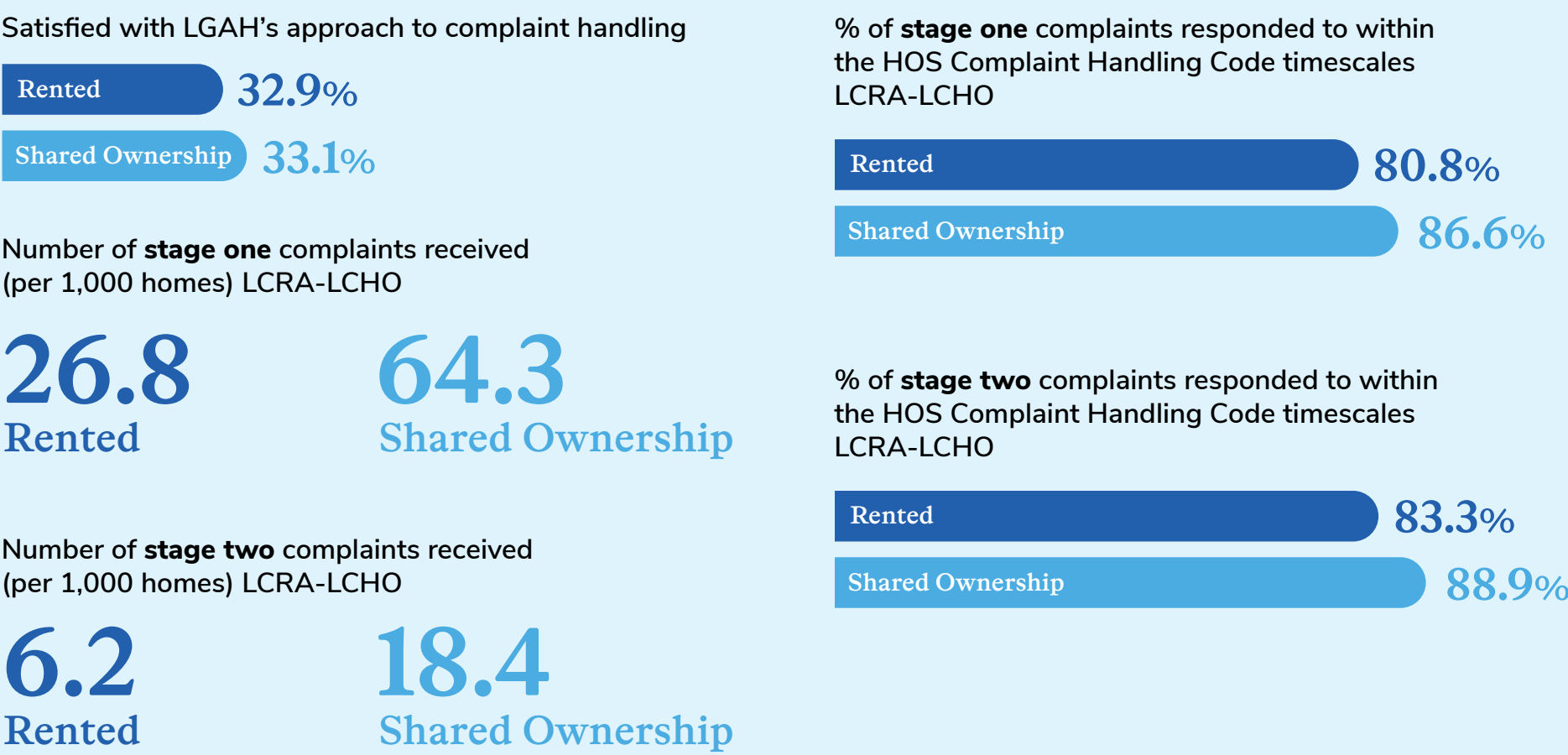
Maintaining building safety



Respectful & helpful engagement



Effective handling of complaints



Responsible neighbourhood management

