CAPITAL ONLY: LCRA TENANT SATISFACTION SURVEY

248 responses show who took part

Comparison of the LCRA population with survey responses

APRIL 2025–MARCH 2026

911

homes in the population base

248

survey responses

27.2%

response rate

Population base: December 2025

AGE GROUP

Capital only, LCRA. April 2025–March 2026. Population: 911 homes. Responses: 248

Age is unknown for 37.5% of responses, limiting comparisons with the population profile.

Group	Population count	Population %	Response count	Response %	Difference (pp)
Under 18	4	0.40%	0	0.00%	**+0.4**
18–30	249	27.30%	47	19.00%	**+8.4**
31–44	377	41.40%	72	29.00%	**+12.4**
45–59	176	19.30%	29	11.70%	**+7.6**
60+	57	6.30%	7	2.80%	**+3.4**
Unknown	48	5.30%	93	37.50%	**−32.2**

Difference = population share minus response share. Positive values indicate a lower share of respondents than the population profile.

PROPERTY TYPE

Capital only, LCRA. April 2025–March 2026. Population: 911 homes. Responses: 248

The response mix differs most for houses (+8.6 pp) and flats (−8.1 pp).

Group	Population count	Population %	Response count	Response %	Difference (pp)
Flat	518	56.90%	161	64.90%	**−8.1**
House	383	42.00%	83	33.50%	**+8.6**
Bungalow	10	1.10%	4	1.60%	**−0.5**
Unknown	0	0.00%	0	0.00%	**0.0**

Difference = population share minus response share. Positive values indicate a lower share of respondents than the population profile.

STOCK GROUP

Capital only, LCRA. April 2025–March 2026. Population: 911 homes. Responses: 248

Affordable Rent has a lower response share (+7.8 pp). Social Rent has a higher share (−7.8 pp).

Group	Population count	Population %	Response count	Response %	Difference (pp)
Affordable Rent	703	77.20%	172	69.40%	**+7.8**
Shared Ownership	0	0.00%	0	0.00%	**0.0**
Social Rent	208	22.80%	76	30.60%	**−7.8**
Intermediate Rent	0	0.00%	0	0.00%	**0.0**
London Affordable Rent	0	0.00%	0	0.00%	**0.0**
Unknown	0	0.00%	0	0.00%	**0.0**

Difference = population share minus response share. Positive values indicate a lower share of respondents than the population profile.